



State of New Hampshire
DEPARTMENT OF ENVIRONMENTAL SERVICES

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Ronald Blanchette
Nestlenook Inn/Victorian Village
PO Box Q
Jackson, New Hampshire 03846

LETTER OF DEFICIENCY
WMB PBF 03-23
June 20, 2003

Dear Mr. Blanchette:

The Department of Environmental Services, Water Division ("DES") is required by RSA 485-A:26 to operate a program to ensure the health and safety of the public when using public bathing facilities such as pools and spas. To implement this program, DES has adopted administrative rules Env-Ws 1101-1105 to specify the design, operation, and maintenance requirements for public bathing facilities. DES reviews applications for new public bathing facilities and also inspects and tests the water in existing public bathing facilities to ensure that applicable requirements are being met.

On June 16, 2003, DES inspected the following public bathing facilities at the Nestlenook Inn/Victorian Village, NH: the Victorian Village outdoor pool ("Victorian Pool") and spa ("Victorian Spa").

During this inspection, the following deficiencies were noted:

Pursuant to Env-Ws 1103.15(a), disinfection of pool water shall be achieved by positive displacement pump type unit providing hypochlorination or by an erosion unit using either hypo-chlorite or bromine tablets with control of the erosion rate. The Victorian Pool is currently being disinfected by hand feeding.

- 2 Env-Ws 1104.01 requires the operator to test public bathing facility water for disinfectant residual, pH, and temperature prior to use of a public bathing facility and every 4 hours during operation, to record test results on a dated daily log sheet, and to maintain operational records for the previous twelve months and make these records available to DES and patrons of the public bathing facility upon request. No written records were available at the time of the inspection relative to the required testing of the Victorian Pool and Victorian Spa water.
- 3 Env-Ws 1104.04(a) requires the following safety devices to be present at all public pools: (1) a light strong pole not less than 12 feet long, including a body hook, and (2) a minimum one-fourth inch diameter throwing rope as long as one and one-half times the maximum width of the pool or 50 feet, whichever is less, to which has been firmly attached a ring buoy with an outside diameter of approximately 15 inches or a similar flotation device. These safety devices were not present at the Victorian Pool at the time of inspection.
- 4 Pursuant to Env-Ws 1104.03(b), the operator shall be responsible for posting conspicuously displayed signs informing patrons of the DES rules relative to patron responsibilities (enclosed copy) and any other safety rules developed by the bathing facility management. Patron rules were not posted at the Victorian Pool at the time of the inspection.

Pursuant to Env-Ws 1104.03(d)(7), a clock shall be visible from all public spas. A clock was not visible from the Victorian Spa at the time of the inspection.

- 6 Pursuant to Env-Ws 1104.03(c), signs shall provide the location of the nearest telephone. The location of the nearest telephone was not posted at the Victorian Pool at the time of the inspection.

Env-Ws 1104.03(e)(1) states that the depth of water in feet shall be plainly and conspicuously marked at or above the water line on the vertical pool wall and on the top of the coping or edge of the deck or walk next to the pool. The depth of the Victorian Pool was not marked.

- 8 Pursuant to Env-Ws 1103.11, all outdoor swimming pools shall have a wall, fence or other enclosure constructed around the entire pool or recreational area, which shall include self-closing and self-latching gates and shall be a minimum of 4 feet high measured on the inside and outside. The enclosure surrounding the Victorian Pool is not complete.

9. Env-Ws 1103.05 requires shower facilities to be provided at all public bathing facilities. There is no shower at the Victorian Pool.
10. Env-Ws 1103.08 requires toilet facilities to be provided for both sexes and conveniently located for use. There are no toilets for use at the Victorian Pool.

A report outlining how compliance will be achieved with the cited deficiencies should be submitted to DES within 30 calendar days from receipt of this letter. The report should include the following:

A copy of two weeks of water quality test results for all facilities (please do not send originals).

2. The type, manufacture, and model of the chlorine feeder to be installed.
3. A timetable of when:
 - a. the safety items will be in place;
 - b. the depth will be marked;
 - c. patron rules will be posted;
 - d. the installation of the chlorine feeder will be completed; and
 - e. the installation of the toilets and showers will be completed.

DES personnel will conduct another inspection at a later date to determine whether you have come into, and are maintaining, full compliance with RSA 485-A:26 and Env-Ws 1101-1105. In the event that compliance is not achieved, DES may take further action, including seeking an administrative fine up to \$2,000 for each offense or referring the case to the NH Attorney General's Office for judicial action.

We appreciate your cooperation in this matter. Please contact Amy Wilson at (603) 271-7108 if you have any questions regarding this letter. Copies of Env-Ws 1101-1105 are available through the DES Public Information Center at (603) 271-2975 or via the Internet at <http://www.des.state.nh.us/pools/env1100.pdf>.

Sincerely


COPY

Jody Connor
Limnology Center Director

Enclosures

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cc: Mark Harbaugh, Enforcement Attorney, DES ✓
Amy Wilson, Public Bathing Facility Coordinator, DES
Health Officer, Town of Jackson
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